

One Minute Guide



Multi-Agency Risk Management Framework

This framework relates to managing cases relating to adults where there is a high level of risk but the circumstances may sit outside the statutory adult safeguarding framework but for which a multi-agency approach would be beneficial. Developed in response to learning gained from serious cases, the Multi-Agency Risk Management Framework enables a multi-agency, proactive approach which helps to identify and respond to risks before crisis point reached. It enables a collaborative, coordinated and multi-agency response to risks ensuring timely information sharing of risk, a holistic assessment of risk and the development of multi-agency risk plans.

Why is it important?

An adult is considered to be 'at risk' when s/he is unable or unwilling to provide adequate care for him/herself and:

- Is unable to obtain necessary care to meet their needs; and/ or
 Is unable to make reasonable or informed decisions because of their state of mental health or because they have a learning disability or an acquired brain injury; and/or
- □ Is unable to protect themselves adequately against potential exploitation or abuse; and/or

Has refused essential services without which their health and safety needs cannot be met but a lack of insight to recognise this.

The Multi-Agency Risk Management Framework is likely to be useful to any professional who is working with adults experiencing an unmanageable level of risk as a result of circumstances which create the risk of harm but not relating to abuse or neglect by a third party such as:

- a) Vulnerability factors placing them at a higher risk of abuse or neglect including mate crime and network abuse;
- b) Self-neglect including hoarding and fire safety;
- c) Refusal or disengagement from care and support services when the adult has the mental capacity to make decisions about their care and support;
- d) Complex or diverse needs which either fall between, or span a number of agencies' statutory responsibilities or eligibility criteria;
- e) On-going needs or behaviour leading to lifestyle choices placing the adult and/or others at significant risk;
- f) Complex needs and behaviours leading the adult to cause harm to others;
- g) A 'toxic trio' of domestic violence, mental health and substance misuse and
- h) Risks previously addressed via a section 42 enquiry but for which the need for on-going risk management and monitoring has been identified.

How do we do it?

- No one agency 'owns' the process. Any agency can initiate the process however, in doing so
 the agency assumes the lead coordinating role with responsibility for convening and chairing
 the initial meeting.
- The purpose of the meeting is to gain a holistic overview of current risks and to agree a multi-agency risk management plan.
- As far as possible, the adult should be included and involved in the process and in developing the risk management plan.
- If the collaborative assessment highlights circumstances which are more appropriately dealt with elsewhere, a referral should be made.
- The process continues until the identified risks are either resolved or managed to an acceptable level. Any on-going support necessary to maintain well-being and safety should be agreed before the case is transferred back into the 'business as usual' case work.

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For more information:

This guidance should be read in conjunction with the Hampshire 4LSAB Multi-Agency Safeguarding Policy and Guidance - www.hampshiresab.org.uk

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